

Infrastructure as a Service

Fraame Solutions

Fraame Solutions uses technology at its leading edge. As a result, it's essential for Fraame to rely on the best possible tools. Fraame approached Designertech to find a solution which would allow its primary tool, FileVision, to be hosted. This, in turn, would make the product available to more clients at a more affordable price.

Fraame needed to find a cost-effective way for its clients to use FileVision. Many are not-for-profit health and social care organisations, with limited ability to maintain an expensive server onsite. Clients of Fraame were becoming interested in SAAS and other cloud options, as they wanted extra offsite tools as they updated their technology.

Approach

Designertech's strength lies in providing the infrastructural foundations for clients in sectors such as not-for-profit.

We used RDS which is a centralized desktop and application platform solution that offers powerful opportunities for IT to deliver and manage corporate desktops and to respond to users' needs in a flexible way. Desktops and applications can be run in the data centre while users can be anywhere.

Outcomes

At Designertech we don't just provide a software solution, we provide a business solution. In this case our solution:

- Reduced costs
- Allowed the client to reach more clients without servers
- Offered a modern solution by moving the FileVision from a PC application, connecting to a local server, to a cloud based solution
- Provided a highly secured solution

For Fraame Solutions that meant having a product that is robust, standard, in common use, completely secure and compliant with Health Networking Standards

Technology

- Microsoft Remote Desktop Services 2008R2 – the latest remote access solution from Microsoft which is highly secured and cost effective, and the ideal platform for companies to implement a centrally-focused desktop strategy.

Fraame Solutions Ltd is a 'boutique' Australasian I.T. company with two distinct areas of operation:

The software side is involved in providing and tailoring FileVision software to organisations, primarily in the not-for-profit space.



This software effectively and efficiently manages secure documentation, client relationships, and confidential contracts, and kick starts workflows and billing. It delivers the right information to the right people at the right time, anywhere it is needed.

Fraame also assists organisations with how their corporate information is presented and accessed through its web design, development and hosting service.

"Fraame's relationship with Designertech represents a cost-effective step forward for our clients. Each healthcare provider



organisation can now have its IT capability professionally managed securely offsite, according to current demands on its online services. Together, we're ensuring the best IT offering is always on tap."

*Gavin Wright
CEO of Fraame Solutions.*