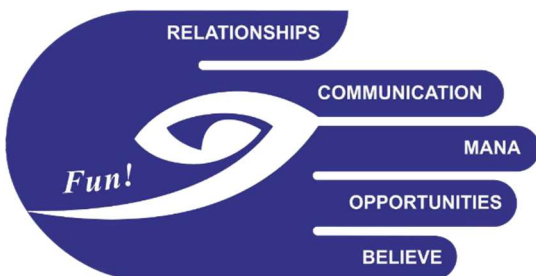# MASH Trust

Fraame Healthcare Case Study

Who are MASH Trust?

MASH provides a wide range of support services for people with mental health conditions, intellectual or physical disabilities, alcohol and addiction struggles and youth respite care. These services are offered either at the residential homes we support, or people who require support in their own homes, or in the community. MASH operates throughout the lower North Island in the Wellington, Kapiti, Horowhenua, Palmerston North, and Hawkes Bay regions.

From small beginnings with only two staff, MASH has evolved over the years and now provides 24/7 support and services to approximately 1700 people and employs approximately 550 permanent and part time staff. MASH Trusts core values are based on their mission statement of "working together to achieve great lives"

- Build open RELATIONSHIPS based on honesty and respect
- COMMUNICATE with an open mind and heart
- Recognise and promote the MANA and strengths of the individual
- Take OPPORTUNITIES to learn and grow together.
- BELIEVE that together we will make a difference and make FUN a goal!

How Does FileVision Health Help?

FileVision Health is perfectly placed to assist with MASH Trusts day to day operations by providing one complete system to effectively maintain service information on the Trust's clients, documents and other resources. To ensure that client records are standardised and easily accessible to all staff and clients/funders for example where appropriate. FileVision Health help's providers intelligently link and match information and documents to important data objects such as people, companies, processes and assets. This ensures ease of reporting and increases operational productivity at a reduced cost for the Trust.

The FileVision Health application provides the Trust with one centralised client database, incorporating simple and effective linkages between data captured and documentation that's filed.

- Ease of reporting
- Easy sharing of information between offices and service locations.

For example, providers with multiple locations can now see information about their clients when the clients are receiving specialist treatments, including follow-up with relatives and family.

All documentation including funding forms, invoices regarding grants etc can be saved and accessed instantly, supported by the integration of automatic actions and workflows.

For further information on the MASH Trust and their work in the community, please visit: https://mashtrust.org.nz/

Working together to achieve great lives
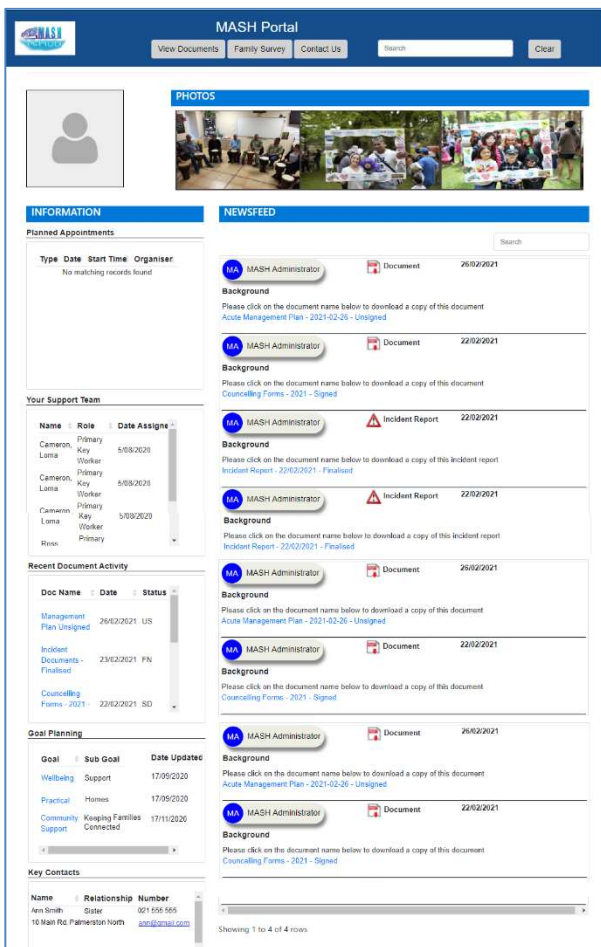Mahi tahi ki te whakatutuki I te ara nui

MASH Trust

Fraame Healthcare Case Study

Client Portal

For MASH Health having a way for the clients to access their personal information directly was important so Fraame Healthcare developed the MASH "Whanau" Portal specifically to address this. This is just one example of how the FileVision Health system can be configured to suit your organisation's needs.

Benefits of FileVision Health

- One centralised client database
- Simple and effective linkages between data captured and documentation filed
- Ease of reporting and sophisticated dashboards
- Integration with finance, payroll and Ministry applications
- Easy sharing of information between all offices and service locations. For example, providers with multiple locations can now see information about their clients when the clients are receiving specialist treatments, including follow-up with relatives and family
- Full Case Notes and Case Notes Summary screens
- All documentation including funding forms, invoices regarding grants etc can be saved and accessed instantly
- Programmes and Groups
- Contacts and Address Book features
- Instant on-line access of all resources
- Automatic actions and workflows
- Follow-up on overdue resources
- Contact details can be changed by anyone authorised in the one central database
- Less time involved in creating mail-outs
- Operates on a web Microsoft SQL platform, ensuring "openness" for connectivity

For further details on FileVision Health and profiles of many of the non-government and not for profit health providers utilising FileVision Health today, visit: www.fraame.com or email enquiries@fraame.com

MASH Trust

"Working Together To Achieve Great Lives"