

Cholmondeley Children's Centre

FileVision CMS Case Study



Who are Cholmondeley Children's Centre?

Cholmondeley Memorial Children's Home was opened on 7th March 1925, as a generous result of Hugh Heber Cholmondeley, bequeathing both the land and the house to the tamariki of the area in memory of his late wife. Cholmondeley Children's Centre has developed and adapted to the evolving needs of the community, since 1925 over 30,000 tamariki have stayed at Cholmondeley.

Today Cholmondeley provides short-term, planned, and emergency respite care for tamariki aged 3-12 whose families are experiencing genuine stress or crisis, as well as support to whānau in the community. The programme is offered in a centre-based model of service, in partnership with parents, and in accordance with international best practice.

Cholmondeley operates 24 hours a day 7 days a week, and each year needs to fundraise approximately \$3 million to meet the annual operating costs. June 2023 to June 2024.

Cholmondeley Children's Centre worked with 351 tamariki from 295 whānau around the Canterbury region, providing 3,316 nights of care to these tamariki.



Outcomes and framework required by Cholmondeley Children's Centre also provides support to whānau who are experiencing difficulties in managing stressors. The Awhi Service supports the community through its outreach programme delivered by The Refocus team to strengthen resilience in an ever-changing environment.

Cholmondeley is committed to upholding the principles of Te Tiriti O Waitangi in the centre.

Whakawhanaungatanga is the process of establishing links, making connections, and relating to the people they engage with by identifying in culturally appropriate ways, whakapapa linkages, hapu and iwi. The centre is anchored in an overarching philosophy of care entrenched in tamariki rights.

Cholmondeley employs a therapeutic community model; the model of respite at Cholmondeley is all care must be in the best interests of tamariki and tamariki are benefitting from the experience, they actively strive to avoid / dispel stigma and normalise positive help seeking behaviour.

The Challenge

- Reduced Anxiety
- Key Competencies Enhanced - Thinking, relating to others, managing Self, Participating and Contributing, Numeracy and Literacy.
- Enhanced capacity to self-regulate and interact positively in group settings.
- Improved Wellbeing.
- Increased Awareness of Strengths.
- Positive relationships with peers and adults.
- Goal setting.
- Strengths identified and celebrated.
- Tamariki are connected with support to meet their needs.
- Continuity of Educational engagement.
- Child has a voice regarding their care.
- Enhancing child's Mana.
- Reduced parental/carer/whānau stress.
- Sustained care arrangements.
- Break from regular Whānau dynamics

FileVision CMS Solution

Key Functions:

- Incidents
- Stay Bookings
- Child Demographics
- Learning/Care Plans
- Learning Stories
- Weekly Goals
- Assessments
- Surveys

Benefits:

- One centralised client record.
- Allow reporting to come from the FileVision database and not multiple sources that need daily data entry.

Simple and effective linkages for daily tasks such as new referrals, attendance at events, case notes, reporting, and program attendance.

- Less time involved in creating reports, emails and referral data entry.
- Automatic actions and workflows.

The enhancement of work efficiency and information management are not the only results of installing the FileVision Healthcare solution - a better audit process, clearer indication of a child's relationship with the Cholmondeley Children's Centre are also Important outcomes, which add to a more efficient service across client's service wide.



For further information on the Cholmondeley Children's Centre and their work in the community, please visit:

www.cholmondeley.org.nz

For further details on FileVision CMS and profiles of many of the non-government and not for profit health providers utilising FileVision CMS today, visit: www.fraame.com or email enquiries@fraame.com

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Version 2 – Sept 2024